



Centacare Housing Program

“Opening the Doors and Building Safe and Secure Communities that Promote the Dignity, Equality and Participation of all Community Members”



Centacare Housing Program

History of Centacare Housing Program

- Centacare Housing Program commenced in 1995, although Centacare, St Agnes Parish has managed properties since 1992
- Currently, there are 50 properties in the Housing Program
- 70 individuals receive accommodation and lifestyle support
- Properties are located throughout the Hastings Shire



CENTACARE ORGANISATION CHART



Lismore Diocese

BISHOP

Geoffrey Jarrett

Port Macquarie Parish

Parish Priest

Father Leo Donnelly

Pastoral Council

Executive Office

Finance Committee

Information Technology

Computer Network

- Maintenance
- Web Design
- Purchasing

Maintenance

Fleet Management

- Building Security
- Repairs & Maintenance

CEO

Steven Quirk

Parish Manager

Jacob Soerensen

Human Resources

Recruitment

- Salaries
- OHS
- Workers Comp
- Health & Fitness
- Policy

Parish Administration

Financial Planning

- Budgets
- Accounts

Centacare
Director
Anthony J Davies

Kate Eastham
Administration

Corrina Hoare
Disability Employment Services (DEN)

Andrew Goulding
Community Lifestyle Support (CLS)

Kerry Weston
Centacare Housing Program (CHP)

Janelle Hanson
IMAGE

DADHC Outreach

Belinda Hadfield
Transition to Work (TTW)

Jim Short
MNC Outreach Service (MNCOS)

Michelle Ford
Personal Support Program (PSP)

Angie Stewart
Aboriginal Intensive Family Support Service (AIFSS)

Financial Counselling

Kylie Ridley
Christo Youth Service (CYS)

Jobs Placement, Employment & Training (JPET)

Quality Assurance

Document Control

Budgets

Professional Development

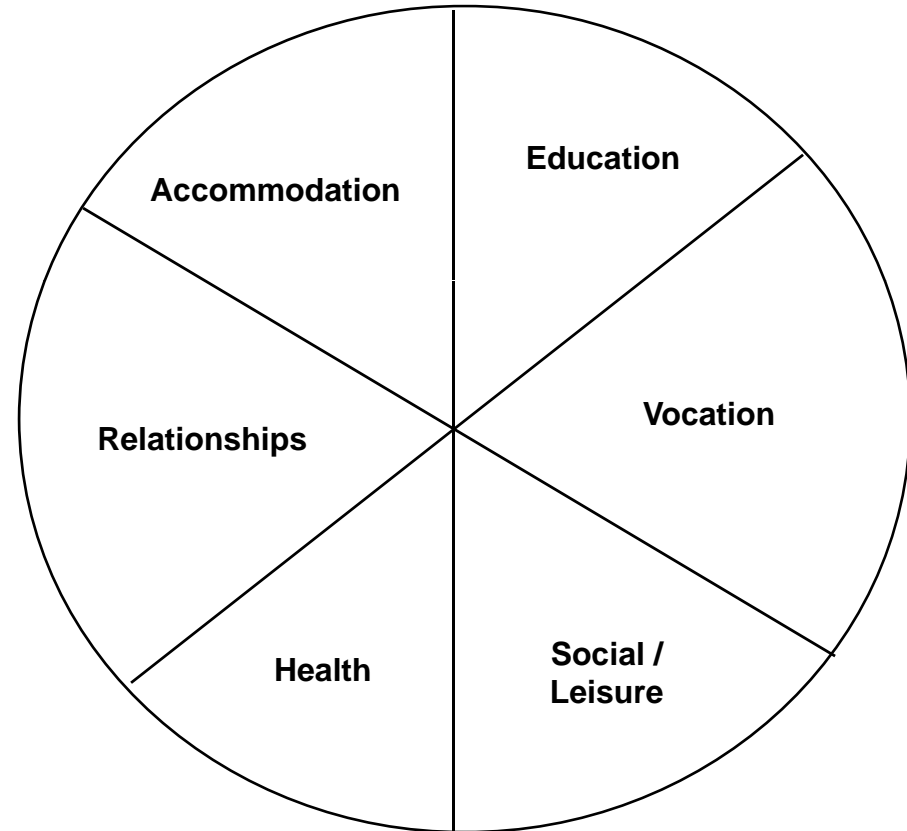
OHS

Funding Agreements

Centacare Housing Program

Individual Support Plans

- The primary goal of the individual support plan is to ensure tenants have safe and secure accommodation with predictable daily routines.
- The secondary role is linkages into community resources and services.
- The tertiary role is to encourage and motivate to sustain desired, achievable individual outcomes



Individual Support Plan - example

Client Name

Support Plan Meeting 3 / 6 monthly



Goal No. Identified	Goal Description or Keyword	Progress / Outcomes	Action Required	Person Responsible	Status & Date
Accommodation	Sustain Centacare Housing	Tenants unit condition requiring major repairs and maintenance.	Arrange for quotes for carpets to be replaced, unit to be painted internally and verticals to be replaced on windows.	LJ Hooker Worker Housing Worker	Review Nov 2008
	Home Care	Continue receiving fortnightly homecare visits	Assist to education tenant with an appropriate home maintenance plan. Off week attend to own home care with support from CLS worker.	Housing Worker CLS Worker	Review Nov 2008
Health	Mental Health Case Worker	Continue with weekly visits from Case Worker from Mental Health	Arrange extension to support hours from Mental Health and referral to a HASI program through Mental Health.	Mental Health Case Worker CLS Worker	Review Nov 2008
	KinCare	Personal Hygiene	Discuss with guardian and tenant assistance for personal hygiene from KinCare	Guardian Tenant Housing Worker	Review Nov 2008
	Doctors Appointments	Continue with medications fortnightly from Doctor	Mental Health case worker to provide support and assistance with Doctors visits.	Mental Health Case Worker	Review Nov 2008

Individual Support Plan - example

Client Name

Support Plan Meeting 3 / 6 monthly



Goal No. Identified	Goal Description or Keyword	Progress / Outcomes	Action Required	Person Responsible	Status & Date
Social / Leisure	Karawa Cottage	Continue to attend weekly outings every Tuesday	Research possibility of attending Friday's craft group	Karawa Cottage Housing Worker CLS Worker	Review Nov 2008

FUTURE OF THE CURRENT SUPPORT:

OVERALL RECOMMENDATION FOR THE CLIENTS CURRENT PLAN (please tick)

- To continue with plan and implementation of goals
- To call for a new plan (current one no longer relevant to client's needs)

.....
CLIENT

.....
SUPPORT WORKER